

January 25, 2017

Management Services
3515 Trent Road Ste 15
New Bern NC 28562
Attn: Ms Janie

Dear Ms Janie:

I am on the HOA Board of Creekside Village and I am writing to you because I want to say I am very pleased with Management Services. I think this is greatly due to the job performance of one of your employees, Ms. Kari! Even before I became a board member I was active in our community and had many contacts with your company. During this time I dealt mainly with Ms. Jessica but once Kari came on board she became my go-to-girl!

Kari has been so helpful in advising me on many issues. She follows up with me promptly when residents call her directly and informs me of their questions and or concerns. When I contact her about correspondence that needs to be sent to residents she takes care of it most efficiently and quickly. We recently had our annual HOA meeting and again Kari did not disappoint!

This is why I wanted to write to you. I believe one should give credit where credit is due! Kari comes across as someone who not only does her job well but likes her job. I feel Kari is a great asset to your company and she deserves merit for the work she does! Believe me it is a terrific pleasure to write on her behalf because she makes my job so much easier and I am sure that others she has dealing with would express my same sentiments! Thank you for this opportunity!

Sincerely

Handwritten signature of Karen Schryder in cursive script.